Reduce Delays, Improve Adherence, Enhance Care

Prior authorizations shouldn't slow you down. Ventegra's e-PA portal replaces time-consuming fax and phone processes with real-time monitoring, instant notifications, and streamlined workflows—so you can fast-track requests and keep your patients on track.

Benefits of Ventegra's e-PA Tool Include:

✓ **Faster decisions** – Quick PA turnaround to prevent treatment delays

✓ **Secure access** – HIPAA-compliant portal available 24/7

✓ **Less administrative burden** – Eliminate duplicate entry, faxes, and status calls

✓ **Simplified workflows** – Submit and track easily with an intuitive dashboard

✓ **Real-time updates** – Monitor PA status instantly with notifications
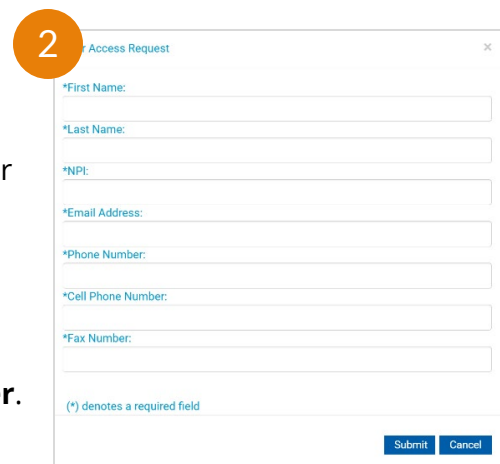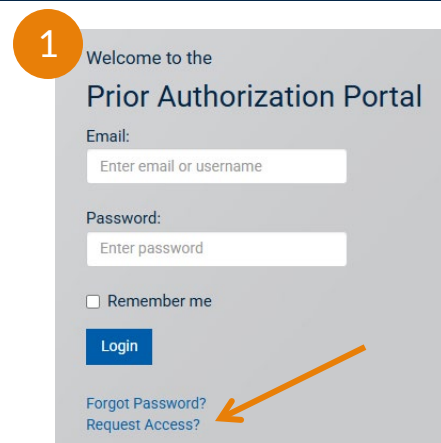
Getting Started

Step 1: Access the Portal

1. **Go to: https://ventegrapa.cervey.com**
   TIP – Save as a favorite for easy future access

2. **Click "Request Access"** at the bottom of the login screen

Step 2: Create Your Account

1. Enter your name, NPI, and contact information.

NOTE:

- All fields are required.
- The NPI field must contain a valid National Provider Identifier (NPI). If you do not have an individual NPI, enter your organization's institutional NPI instead.
- Your email address or cell phone number will be used for Multi-Factor Authentication (MFA). To receive authentication codes via text message, please provide a **cell phone number**.
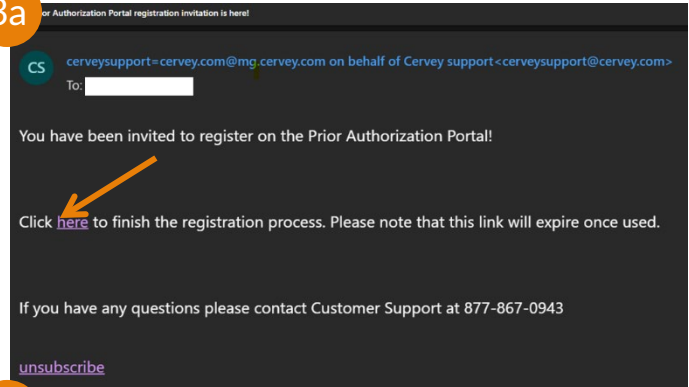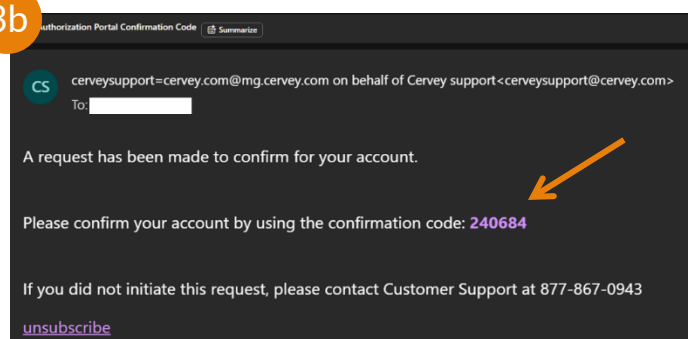
Step 3: Verify Your Account

1. **Check your email** for a message asking you to confirm your address. (3a)

2. **Click the link** in that email to return to the portal.

3. **Look for a second email** with your confirmation code. (3b)

4. **Enter the code** in the portal to continue.

Step 4: Complete Your Registration

When prompted, create your password to complete your registration.

NOTE: passwords must be atleast 8 characters and contain a capital letter, a special character and a digit.

You will now be able to login and start using Ventegra's e-Pa Portal!

Help & Tips

TROUBLESHOOTING

Issue: Unable to access the site in Chrome

Solution: Clear your browser cache and try again.

Issue: Unable to submit access request

Solution: Confirm NPI is valid and all required fields are completed.

QUICK TIPS & REMINDERS

- Verify your NPI before submitting.
- Use the latest version of Chrome or Edge for best performance.
- Always keep your two-factor authentication code secure.

> NEED MORE HELP?
> If you need additional assistance, please contact **ePAsupport@ventegra.org** or call **877-867-0943**.